### Jim Doan, CPCU

Fullstack Web Developer

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github.com/jimdoan4

Portfolio: [www.jim-doan.com](http://www.jim-doan.com)

I am a Fullstack Developer with experience in building user-friendly, multitiered applications. Created dynamic front-end applications with JavaScript, TypeScript, Angular, React, and Bootstrap. Integrated server-side technologies, such as Amazon AWS web services, and RDS. Utilized Oracle SQL and MongoDB for backend database storage and connection. I strive to focus on code efficiency and creating a responsive, crisp design.

# Key skills

**Front-end Experience: ​ HTML5(8yrs), CSS3(8yrs), JavaScript(5yrs), jQuery, Java(1yr), Bootstrap(4yrs), Foundation, React.js(3yrs), Angular(1yr), XML, JSON**

**Back-end​ Experience: Node.js(3yrs), Express.js(2yr), NoSQL, Django(1yr), Python(1yr), MongoDB(3yr), Oracle SQL, Mongoose, REST APIs, and NPM Product Design & Architecture Experience​: Sketch and Adobe XD   
DevOps Experience​: AWS, Git, GitHub, Slack, Trello, Heroku, Netlify and Git-Lab**

# Professional Experience

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| |  |  | | --- | --- | | **Revature,** Richmond, VA  ***Fullstack Java Developer*** | February 2020 – September 2020 |  * Java development experience with Maven, JDBC, Hibernate, Spring, Spring Boot and Microservice * Front-end development experience HTML5, CSS4, JavaScript, Typescript, Tomcat and Angular * Experience with Test-Driven Development such as Junit and Log4j for future code implementation * Utilized different types of Web Service protocols to consume data formats using SOAP and REST architectural concepts * Setup and utilized Amazon Web Services – Relational database systems      |  |  | | --- | --- | | **Self-employed,** Atlanta, GA  ***Freelance Web Developer & UI Designer*** | October 2017 – Current |  * Outline website goals, illustrate wireframes, and site functionality. Design, test and develop website with UX/UI requirements in mind onto actual coded HTML, CSS, MongoDB, React.js, Node.js, Express, JavaScript, Bootstrap-responsive ready to be deployed. Consults with business areas to analyze and identify needs and implement strategies for website enhancement and design. * Applied optimization techniques to reduce **page size** and **load times** to enhance user experience using * Used React-Router to turn application into **Single Page Application** * Worked in using **React JS components, Forms, Events, Keys, Router, Animations and Flux concept**. * Extensively used **Git**for version controlling and regularly pushed the code to **GitHub.** * Used **Middleware, Redux** in application to retrieve data from **Back-End** and to also perform **RESTFUL services**. * Called the **Restful** web services calls for **POST, PUT, DELETE** and **GET** methods. * Good experience on customizing **CSS frameworks** like **Bootstrap** and **Foundation** using **CSS** pre-processors **LESS** or **SASS** and Compass. * Working closely with Product Owners to develop engaging, interactive experience while utilizing   tools such as Sketch for prototyping   * Experience with **front-end development** with **back-end system integration**. * Converted all pre-existing application pages to a responsive/adaptive mobile format utilizing flexbox * Involved in software coding, testing, and debugging for web presentation layer using **HTML** and **CSS**. * Fully responsible for maintenance, improvement and deployment of client facing React web application with   utilization of Typescript, Node.js, Webpack, Git and NPM   |  |  | | --- | --- | | **Crawford and Company**, Norcross, GA  ***Field Property Claims Adjuster*** | October 2017 – December 2018 |  * Conducted prompt and thorough investigations through inspecting property damage, evaluating facts, interviewing claimants, interpreting laws, and regulations to determine the extent of the company's liability. Proficient with CMS software, Xactanalysis and Xactimate to determine cost of repairs and replacements. * Applied specific policy coverage such as limits and denials and advising insured of specific options as available to increase their coverage and referring the customer to their agent, if needed, to increase possible limits. * Trains new adjusters in workflow processes and customer service expectations while advising them how to produce strong results. Handle 150 plus case files at a time. Close an average of 40 property damage settlements per month.   **State Farm Mutual Insurance Company**, Dunwoody, GA August 2015 – October 2017  ***Underwriting*** |  |

* Reviewed new and renewal business requests in order to determine insurability based on corporate guidelines and standards and initial cancel policies based on unsatisfactory risk and to reduce adverse selection. Underwrote risk throughout the US with exposure located in all 50 states.
* Monitor account activity to identify and resolve account issues and implement systems to eliminate malfunctions. Analyze requests for endorsements, including loss history, MVRs, and state documents, and adjust coverage.
* Manage a portfolio of 900 weekly new business applications ensuring compliance with applicable policies, agreements, coverage, rating plans and manuals.

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| **State Farm Mutual Insurance Company**, Bakersfield, CA June 2013 – April 2014  ***Claims Processor, Bakersfield, CA*** |  |

* Investigate, evaluate, negotiate, and settle auto claims assigned in areas to include confirmation of coverage, legal liability and extent of damage to persons and properties. Successfully processed over 1500 auto total loss claims while minimizing company expenses in compliance with policy agreements.
* Evaluate total loss vehicle estimates vehicle inspection reports and prepare settlement packages. Ensured the efficient delivery of claim payments to policyholders, claimants, 3rd party venders and attorneys.

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| **State Farm Insurance (Kathy Nguyen Agency)**, Riverdale, GA  ***Marketing and Service Account Manager*** | September 2012 - February 2013 |

* Designed a marketing and communications plan to specifically address the needs of the Vietnamese population in the Georgia Southeast region. Primary liaison and translator between internal and external stakeholders. Monitor industry trends and devise strategies to maximize productivity and growth.
* Demonstrated product knowledge and retail expertise in developing retention programs and market sales and operations reporting. Processed renewal information, applications, payments, corrections endorsements and cancellations.
* Consistently exceeded of sales and operations goals, achieved 110% performance to goal on auto sales. Managed endorsements, cross selling and maintained a track record of exceeding quota goals by 50% monthly.

# RECENT PROJECTS

**Full Stack Web Developer**​, 1/2019 - Present

**EQUIS Men Apparel: https://** [**https://equisfitness.herokuapp.com/**](https://equisfitness.herokuapp.com/)

● Retail e-commerce application that allows users to view, post, update and delete a review of the apparel item once logged in.

● Employed Bootstrap 4 with material design elements on the front end in addition to React.js, Node.js/Express and MongoDB for the server and database respectively.

● Other technologies include: HTML5, CSS3, EJS (template engine), Bootstrap 4 and Mongoose.

**Atlanta Cycle Club:** [**https://soulcycle.herokuapp.com/**](https://soulcycle.herokuapp.com/)

● Fitness and Recipe application which incorporates the CRUD method and a RESTful API for creating, posting, updating, and deleting fitness regimes and recipes posts. Uses MongoDB to store information.

● Employed Bootstrap 4 with material design elements on the front end in addition to React.js, Node.js/Express and MongoDB for the server and database respectively.

● Additional technology: Semantic UI, HTML5, CSS3, Bootstrap 4, Node.js, EJS, Express and Mongoose.

**Insurance Backdoor:** [**https://insurance-backdoor.herokuapp.com/**](https://insurance-backdoor.herokuapp.com/)

● Educational application which incorporates the CRUD method and a RESTful API for creating, posting, updating, and deleting blog posts. Uses MongoDB to store information and Passport for user authentication and authorization.

● Additional technology: Semantic UI, HTML5, CSS3, Bootstrap 4, Node.js, EJS, Express and Mongoose.

**SUAVE Dating App:** [**https://suavedate.herokuapp.com**](https://suavedate.herokuapp.com)

● A matchmaker/dating application utilizing the Weather API to return temperature and precipitation based on the users’ geo location.

● Employed Bootstrap 4 with material design elements on the front end in addition to React.js, Node.js/Express and MongoDB for the server and database respectively.

● Technologies used: HTML5, CSS3, JavaScript, jQuery, Bootstrap 4, Weather API and Mongoose.

**City Hangman Game:** [**https://cityhangman.netlify.com/**](https://cityhangman.netlify.com/)

● A hangman game application utilizing the JavaScript(jQuery). Allows user to choose a letter and user’s score go up or down if the user selects the correct letter as well use moving body parts on the hang man.

● Single page application which uses the following technologies: HTML5, CSS3, JavaScript, jQuery, Bootstrap 4, SVG.

# Education & Credentials

**Software Engineer Immersive** **Fellow**| General Assembly, Atlanta, GA (Attended January 2019 – April 2019 - Graduated April, 2019)

* Completed intensive, three months, 1600 hours program on modern full stack **JavaScript** development such as HTML5, CSS3, JavaScript, jQuery, React.js, ES6, Express.js, Node.js, NPM, Mongoose, Webpack, Restful API, HTTP request, NoSQL, MongoDB, Django, Python, Bootstrap, Materialize, and Computer Science Methodology.
* Created and optimized graphic prototype websites and applications interfaces using **HTML** and **CSS**.
* Involved in write application level code to interact with **APIs**, Web Services using **AJAX**, **JSON** and **XML**.
* Created Responsive Designs (Mobile/Tablet/Desktop) using **HTML** & **CSS**, **Bootstrap**.
* Experienced in **MEAN** stack development **Mongo dB**,**Express, Node**, and **React**
* Learned industry best practice and practical software development standards by collaborating several hours every week with a senior web developer. Conducted code reviews for peers and participated in daily scrum meetings in an agile environment

**Bachelor of Business Administration in Risk Management and Insurance** | University of Georgia, Athens, GA (Attended 05/2006 – 05/2010 - Graduated May, 2010)

**American Institute of Chartered Property Casualty Underwriter,** (theInstitutes.org)

* Chartered Property Casualty Underwriter (CPCU) (Completed 2014), Associate in Claims (AIC) (2014), Property Technical Certification I, I, III (PTC) (2017)